

RONALD W. THOMPSON, D.D.S.  
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Family Dentistry

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### OFFICE AND FINANCIAL POLICY STATEMENT

Welcome to our office! We appreciate your time and patience in reading and filling out the forms that are necessary for your patient file, as well as for your information.

Payment for care is due at the time services are rendered. For your convenience, Visa, MasterCard, Care Credit, American Express, Discover and debit cards are accepted.

We are happy to file insurance claims as an additional service to you. Patients covered by indemnity dental insurance should remember they are responsible for their portion of the services and we request payment in full at the time services are rendered, unless **prior** arrangements have been made. Reimbursement by the insurance company is the responsibility of the patient. In the event your insurance company does not cover the services rendered the total charge will be the patient's responsibility.

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### DHMO COVERAGE

DHMO companies have designed programs to maintain your dental health. These are excellent plans that will cover diagnostic and preventive care at **usually** no out-of-pocket expense to the patient. Each plan is different and coverage is determined by your employer. Therefore, it is advisable to familiarize yourself with the possible **co-payments** and **limitations** of your individual plan. In the event there is a co-payment due for service rendered, that co-payment will be due on the day the treatment is **started**. If you are not prepared to take care of your co-payment on the day you are appointed for treatment, please inform the receptionist or assistant **prior** to treatment.

These Health Plans provide our office with eligibility lists each month. In the event your name is not on the list provided to us, our usual and customary fees will be charged to you. This will be refunded to you when your eligibility has been confirmed for the month treatment was provided. We will assist you with this, but cannot accept the responsibility for confirming or negotiating with your insurance company or employer.

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Most insurance companies limit the number of prophylaxis (cleaning) to one every six months. If the dentist should recommend additional prophylaxis, there may be a charge to you. It is the responsibility of the patient to check and be aware of any additional charges prior to treatment.

